



INFO SHEET

ACCESS DAY VISITORS

CarFest is committed to making everyone's experience an enjoyable one and provides the following information for our disabled visitors to assist with ease of access throughout the festival. Please do consider that the festival is an outdoor event with grass fields and grounds with gradients/uneven surfaces. Whilst we have made a great effort to provide facilities to accommodate for this, there will inevitably be some areas that are hard to navigate.

GETTING HERE & PARKING



Blue Badge Parking

For the (Blue Badge) Accessible Day Car Park, follow the general CarFest traffic signage, and on approach to the event, look out for the universal blue wheelchair symbol with a P for 'day parking'.

You must have a Blue Badge on display in your vehicle to gain access to the Accessible Day Car Park. Please note you will be required to show both sides of your Blue Badge. Blue Badge Holders are entitled to free parking, but you must pre-register your vehicle, following the instructions given below.



Car Parking

All parking at CarFest must be pre-booked and paid for with your booking. If you haven't booked your parking yet, then please be sure that you do before you arrive. Parking will be more expensive on the day, and a £100 parking charge will be enforced.

Blue Badge Holders are entitled to free parking at CarFest, in order to claim your free parking you must register to let us know you are a blue badge holder. This form must be completed by **24th August 2026**.

[Blue Badge Registration Form](#)

Once you have registered you will be sent an email from MYCARPASS.CO.UK to upload your vehicle registration to the online portal.

It is important all steps above are followed to avoid any on the day charges.

All parking spaces are allocated on a first-come, first-served basis and cannot be pre-booked. Parking spaces are restricted to one Blue Badge per car: any additional cars with friends and family members not holding a Blue Badge will need to park in the general day car park.

If you're travelling to CarFest on the train and arriving in Milton Keynes, Banbury or Northampton, we recommend a taxi from the station to Silverstone. A taxi drop-off location will be signposted as 'Pick Up Drop Off' – please direct the driver to follow these signs.



Mobility Scooter Hire

The team from Event Mobility Charitable Trust will be providing electric scooters and manual wheelchairs for hire. To reserve an electric scooter or manual wheelchair, you can book online at <https://www.eventmobility.org.uk/carfest> or contact their office on 01386 725391.

For collections, Event Mobility is situated in the (Blue Badge) Accessible Day Car Park.

Tickets & Accessible Wristbands

All tickets are now digital. As mobile signal can be limited across the festival site, please download the Silverstone Tickets App and your e-ticket before you arrive.

For Android: https://play.google.com/store/apps/details?id=io.tixngo.app.svs&pcampaignid=web_share

Or for Apple: <https://apps.apple.com/us/app/silverstone-tickets/id1615529235>

Entry to the festival will not be possible without a valid ticket.

For more information, please visit: <https://www.silverstone.co.uk/digital-tickets-user-guide>

All Accessible fans must present a valid photo ID when collecting pre-approved accessibility wristbands. Wristbands cannot be issued without photo ID.

Day ticket holders can collect their accessibility platform wristbands from **Customer Corner**, the **Trackside Viewing Platform** (located at The International Grandstand), or the **Main Stage Viewing Platform after 3:00pm**. Please ensure you bring a valid photo ID, as wristbands cannot be issued without it.

Shuttle Service & Distances

There will be a shuttle service in operation for Access Fans operating from:

1. Stowe Corner (Accessible Campsite Entrance)
2. Customer Corner (Festival Entrance)

The shuttle will run daily from event opening until all Access Fans have left the arena. At the end of the concert, the shuttle will not be able to operate for a short period of time.

The shuttle is run on a first-come first-serve basis and cannot be pre-booked. The shuttle can be extremely busy at the start and end of each day, and you may have a short wait.

- Approx. distance from the Accessible Day Car Park to the festival entrance – 200m
- Approx. distance from the Accessible Day Car Park to the main (music) arena – 1.5km

ARENA FACILITIES

Viewing Platforms

There are two accessible viewing platforms available for Access Fans and their companions:

- **Trackside Platform (International Grandstand):** Open daily from **10:00am–6:00pm**
- **Main Arena Platform (Main Stage):** Open from **3:00pm until the end of the concert**

The Main Arena Platform also has **wheelchair/scooter charging points** and a **medication fridge**. Before 3:00pm, medication can be stored in the **Medical Tent fridge**. Please do not enter the viewing platforms or family enclosure until they are staffed and open.

If you have not pre-booked access to the viewing platforms or family enclosure, we cannot not guarantee access to this, but please email access@carfest.org. If we are not at capacity, we will do our best to assist you.

Access to these areas is on a first-come, first-served basis for Access wristband holders.

At busy times, when the viewing platforms reach capacity, a one-in, one-out policy may be implemented. To ensure as many Access Fans as possible can enjoy the facilities, companions may occasionally be asked to move outside of the platform or family enclosure areas.

Please do not reserve seats or leave spaces unattended for extended periods.

- Mobility scooters and wheelchairs are welcome on all viewing platforms.
- Access Fans are welcome to remain in their wheelchair or mobility scooter whilst using the platform.

- Platform staff may occasionally need to assist with vehicle positioning to maintain safe access routes and maximise the available space for all users.
- Should Fans wish to use a chair instead of the mobility scooter this is also possible.
- A secure holding area is available nearby where these scooters can be left while using the platform.
- We kindly ask that all instructions from platform staff are followed.

Mobility Scooters

- Due to space limitations, **double mobility scooters designed for two occupants are not permitted on the viewing platforms.**
- A secure holding area is available nearby where these scooters can be left while using the platform.
- This holding area may also be used by any guest who wishes to transfer from their mobility scooter to a chair while using the platform.
- Access Fans are not required to transfer from their mobility scooter and are welcome to remain in it if they prefer.

Companions and Seating

- Some seating is provided on the viewing platforms for Access Fans, companions, friends, and family members when space permits. **(These have a 15 st. weight limit).**
- Guests are also welcome to bring their own folding chair if preferred.
- Standing on the viewing platforms is not permitted.
- During particularly busy periods, seating may be limited as we prioritise use for Access Fans.

Family Enclosures

There is a family enclosure at the front or side of each of the viewing platforms. This is for Access Fans who do not need a raised viewing platform but need the security of an enclosed environment, such as those who are neurodivergent. You may have been given access to this area, but not the viewing platforms. This will depend on the supporting documentation you provided.

- Mobility Scooters cannot be used in this area.
- A secure holding area is available nearby where these scooters can be left while using the platform
- Some seating is provided for Access Fans, companions, friends, and family members when space permits. **(These have a 15 st. weight limit).**
- It is recommended that you bring your own folding chair in this area.

Accessible Toilets

Accessible toilets are available throughout the festival site, with additional accessible toilets located at each viewing platform for pre-booked Access Fans.

The accessible toilets located at our viewing platforms will be secured with a padlock. To access these facilities, you will need an Access or Facilities Wristband; these will be issued to you.

Please note that not **all accessible toilets require a wristband for access**. Many accessible toilets across the site can be accessed using a **RADAR Key**, or are not locked, and these facilities remain available to guests throughout the event.

If you're unsure where the nearest toilet is located, please ask a member of the team or refer to the [festival welfare map](#).

Changing Places Unit

There will be a **Mobiloo** HDU (high dependency unit) in The Music Arena, located at the toilet block next to the viewing platform. The unit includes a height-adjustable changing bench, a hoist and room for up to two PAs. This facility is designed for Accessible fans who need hoisting and extra care/support, or a clean environment for those who have stomas, etc. Slings **cannot** be provided, so we advise fans to bring their own should they be required.

There are also **Changing Places Toilets (HDU)** available within the **Silverstone Museum** and at the **KART Building in KidsFest**. Both facilities are equipped with **hoists** and additional accessibility features to support guests who require them. If you need assistance locating these facilities during the event, please speak to a member of staff or refer to the [festival welfare map](#).

Sensory Zone

Why Calm Spaces Matter at Festivals

Large festivals involve high levels of sound, visual activity and crowds. For some people this can become overwhelming. Calm and regulation spaces provide a predictable environment where visitors can step away briefly, reduce sensory input, and return to the event when they feel ready.

For 2026, Experia and Immersive Reality are expanding provision by bringing two specialist environments designed to support regulation, calm and sensory wellbeing across the site.



Mobile **Immersive Reality** Room – Neurodivergent Calm Space

A mobile immersive room will be available to support festival goers who may experience sensory overwhelm. Immersive Reality rooms use interactive projections to create calming visual environments such as oceans, forests, or gentle motion scenes. These environments help reduce stress responses by shifting attention and slowing sensory input.

Experia Sensory Trailer – De Escalation and Regulation

Experia will provide a dedicated sensory trailer designed as a structured regulation and de escalation space. Sensory environments use carefully controlled lighting, projection, vibration, and tactile equipment to support emotional regulation and sensory processing.

Both areas will be located in SpaFest

Medical & Welfare Services

The main **First Aid / Medical Centre** is located in **The Music Arena**, next to the accessible viewing platform.

Medication fridges are available for guests who need to store medication or specialist food that must be kept cool during the event. A fridge is available in the Medical Centre, and an additional fridge is available at the **Main Arena Viewing Platform** during its operating hours.

Please ensure that any medication brought onto site is in its **original packaging** has the **prescription label attached** and is placed in a Ziplock bag. Medication that is not clearly labelled may not be permitted into the venue.

Please note that any medication stored in these fridges is left **at the owner's risk**.

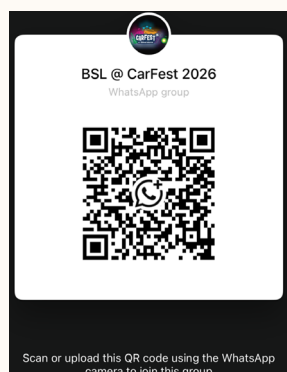
Access To Performances

Performance Interpreting will be providing a British Sign Language interpreting service from Friday to Sunday. They will be covering some of The Main Stage performances, Q&A sessions, and some Track events.

If you would like to use the BSL service, please ensure you request this on the CarFest Accessible Facilities Application Form. If required, you can also apply for a Personal Assistant (PA) pass.

BSL volunteers will be based at the Main Information Tent in The Music Arena between 10:00am and 6:00pm and will be available to provide support and information about the BSL service.

For any deaf customers, join the Performance Interpreting CarFest whatsapp group for regular updates regarding BSL service with daily BSL interpreted schedules. Scan the QR code below to join, or follow this link: <https://chat.whatsapp.com/GA7idBlS7E9j4JV8BXQuE?s=qt&p=i&lr=2>



You can also download the Performance Interpreting APP for useful tools at the festival.

<https://apps.apple.com/app/id6760933712>

For any acts you would like to see BSL interpreted, please email:
emmila.hawes@performanceinterpreting.co.uk



OPENING & CLOSING TIMES*

Friday, Saturday & Sunday

Car parks open from 8:30 am.

Event site opens at 10 am and closes after the final music performance ends, usually around 11 pm.

Please note sleeping in vehicles is not permitted in any car parks.

*All times are subject to change and will be confirmed closer to show. Please visit the website at www.carfest.org/accessibility for updates.

FINALLY

If you have any questions or any specific requirements you think we could help with, please let us know as soon as possible. We look forward to seeing you soon and greeting you at our event!

**The CarFest Access Team wish you a very enjoyable festival.
Remember, we are here to help.**

