



INFO SHEET

ACCESSIBLE CAMPER

CarFest is committed to making everyone's experience an enjoyable one and provides the following information for our disabled visitors to assist with ease of access throughout the festival. Please do consider that the festival is an outdoor event with grass fields and grounds with gradients/uneven surfaces. Whilst we have made a great effort to provide facilities to accommodate for this, there will inevitably be some areas that are hard to navigate.

GETTING HERE & PARKING



Once you reach the CarFest campsite, follow internal signage to 'Accessible Campsite' with blue badge symbol.

Once at the Accessible Campsite, a member of the Access Team will check you in. Please have your e-ticket ready to hand if you have booked to bring a caravan or campervan. **Please follow the directions of the Access Team so we can get you allocated on a pitch quickly and safely.**

You are welcome to drive onto the Accessible Campsite to unload. Once unloaded, you will need to move your car to the Accessible Campsite car park adjacent to the Accessible Campsite. **Please be aware that cars are not permitted to remain parked next to your caravan or tent.**

Accessible Campsite parking spaces are restricted for the Access Fan's car only if they hold a blue badge - any additional cars with friends and family members or cars that do not hold a blue badge will need to park in the general campsite car park. Festival staff members will be on hand to guide you to these car parks.



Car Parking

All parking at CarFest must be pre-booked and paid for with your booking. If you haven't booked your parking yet, then please be sure that you do before you arrive. Parking will be more expensive on the day, and a £100 parking charge will be enforced.

Blue Badge Holders are entitled to free parking at CarFest, in order to claim your free parking you must register to let us know you are a blue badge holder. This form must be completed by **24th August 2026**.

[Blue Badge Registration Form](#)

Once you have registered you will be sent an email from MYCARPASS.CO.UK to upload your vehicle registration to the online portal.

It is important all steps specified are followed to avoid any on the day charges.

All parking spaces are allocated on a first-come, first-served basis and cannot be pre-booked. Parking spaces are restricted to one Blue Badge per car: any additional cars with friends and family members not holding a Blue Badge will need to park in the general day car park.

If you're travelling to CarFest on the train and arriving in Milton Keynes, Banbury or Northampton, we recommend a taxi from the station to Silverstone. A taxi drop-off location will be signposted as 'Pick Up Drop Off' - please direct the driver to follow these signs.

Mobility Scooter Hire

The team from Event Mobility Charitable Trust will be providing electric scooters and manual wheelchairs for hire. To reserve an electric scooter or manual wheelchair, you can book online at <https://www.eventmobility.org.uk/carfest> or contact their office on 01386 725391.

For collections, Event Mobility is situated in the Accessible Campsite.

Tickets & Accessible Wristbands

All tickets are now digital. As mobile signal can be limited across the festival site, please download the Silverstone Tickets App and your e-ticket before you arrive.

For Android: https://play.google.com/store/apps/details?id=io.tixngo.app.svs&pcampaignid=web_share
Or for Apple: <https://apps.apple.com/us/app/silverstone-tickets/id1615529235>

Entry to the festival will not be possible without a valid ticket.

For more information, please visit: <https://www.silverstone.co.uk/digital-tickets-user-guide>

Once you have set up your pitch, please make your way to the Access Campsite Office with all members of your party, where your tickets and photo ID will be checked.

All campers will be provided with one of our various Access wristbands. All Access fans must present a valid photo ID when collecting pre-approved accessibility wristbands. Wristbands cannot be issued without photo ID.

Accessible Campsite Facilities

Facilities Available in the Accessible Campsite

- Accessible toilets
- Accessible Showers (**These require a RADAR key**)
- Charging tent with plug points for charging powered wheelchairs and mobility scooters
- Drinking water tap
- Pot washing station
- Standard toilets for non-disabled campers
- Fridge for the storage of medication and specialist food

If you would like us to store either of these on your behalf, it must be placed in a **sealed zip-lock bag or Tupperware container with your name clearly labelled on it.**

Medication must be in its original packaging.

You will be required to present **photo ID** when collecting medication from the fridge.

Please note:

We kindly ask that friends and family of Access campers do not use the accessible shower facilities as the main campsite shower blocks are only a short walk away.

A HDU unit is located in the accessible campsite. The unit includes a height-adjustable changing bench, a hoist and room for up to two PAs. This facility is designed for fans who need hoisting and extra care/support, or a clean environment for those who have stomas etc. Slings cannot be provided, so fans will need to bring their own should they be required.

To help us accommodate as many guests as possible within the Accessible Campsite, each booking is limited to a maximum of **8 people**, including the accessible guest and any Personal Assistant(s).

As space within the campsite is limited, we kindly ask all guests to follow guidance from the Access Team regarding pitch allocation and campsite setup. This helps us ensure that everyone has the space and support they need to enjoy their stay comfortably.

Caravan/Campervans

Unfortunately, if your party wants to bring a campervan or caravan, and you have not already had a live-in permit authorised, you will not be able to bring this to the Accessible Campsite.

We advise you to bring wheel chocks or wood to level your caravan/campervan.



Electrical Hook Ups

Please be aware that the Accessible Campsite relies on generators for its power supply. Whilst every effort is made to ensure a continuous service, there may occasionally be short interruptions.

If you rely on power for critical medical equipment, we strongly recommend bringing a suitable battery backup where possible.

- **Power is included with all Live-In Vehicle pitches.**
- **Power is not provided as standard to tent pitches.**
- Free power to tent pitches will only be considered where there is a verified medical need.

A 24-hour charging tent will be available for Access Fans. This facility can be used to charge:

- Mobility scooters
- Powered wheelchairs
- Medical equipment batteries

If you have been approved for power on a tent pitch, please remember to bring your own socket converter and any extension leads you may require.



Shuttle Service & Distances

There will be a shuttle service in operation for Access Fans operating from:

1. Stowe Corner (Accessible Campsite Entrance)
2. Customer Corner (Festival Entrance)

The shuttle will run daily from event opening until all Access Fans have left the arena. At the end of the concert, the shuttle will not be able to operate for a short period of time.

The shuttle is run on a first-come first-serve basis and cannot be pre-booked. The shuttle can be extremely busy at the start and end of each day, and you may have a short wait.

- Approx. distance from the Accessible Campsite to festival entrance – 1.5km*
- Approx. distance from the Accessible Campsite to the main (music) arena – 3km*

**via most accessible route. Other routes are available but not advised for Access Fans.*

ARENA FACILITIES

Viewing Platforms

There are two accessible viewing platforms available for Access Fans and their companions:

- **Trackside Platform (International Grandstand):** Open daily from **10:00am–6:00pm**
- **Main Arena Platform (Main Stage):** Open from **3:00pm until the end of the concert**

The Main Arena Platform also has **wheelchair/scooter charging points** and a **medication fridge**. Before 3:00pm, medication can be stored in the **Medical Tent fridge**. Please do not enter the viewing platforms or family enclosure until they are staffed and open.

If you have not pre-booked access to the viewing platforms or family enclosure, we cannot not guarantee access to this, but please email access@carfest.org. If we are not at capacity, we will do our best to assist you.

Access to these areas is on a first-come, first-served basis for Access wristband holders.

At busy times, when the viewing platforms reach capacity, a one-in, one-out policy may be implemented. To ensure as many Access Fans as possible can enjoy the facilities, companions may occasionally be asked to move outside of the platform or family enclosure areas.

Please do not reserve seats or leave spaces unattended for extended periods.

- Mobility scooters and wheelchairs are welcome on all viewing platforms.
- Access Fans are welcome to remain in their wheelchair or mobility scooter whilst using the platform.

- Platform staff may occasionally need to assist with vehicle positioning to maintain safe access routes and maximise the available space for all users.
- Should Fans wish to use a chair instead of the mobility scooter this is also possible.
- A secure holding area is available nearby where these scooters can be left while using the platform.
- We kindly ask that all instructions from platform staff are followed.

Mobility Scooters

- Due to space limitations, **double mobility scooters designed for two occupants are not permitted on the viewing platforms.**
- A secure holding area is available nearby where these scooters can be left while using the platform.
- This holding area may also be used by any guest who wishes to transfer from their mobility scooter to a chair while using the platform.
- Access Fans are not required to transfer from their mobility scooter and are welcome to remain in it if they prefer.

Companions and Seating

- Some seating is provided on the viewing platforms for Access Fans, companions, friends, and family members when space permits. **(These have a 15 st. weight limit).**
- Guests are also welcome to bring their own folding chair if preferred.
- Standing on the viewing platforms is not permitted.
- During particularly busy periods, seating may be limited as we prioritise use for Access Fans.

Family Enclosures

There is a family enclosure at the front or side of each of the viewing platforms. This is for Access Fans who do not need a raised viewing platform but need the security of an enclosed environment, such as those who are neurodivergent. You may have been given access to this area, but not the viewing platforms. This will depend on the supporting documentation you provided.

- Mobility Scooters cannot be used in this area.
- A secure holding area is available nearby where these scooters can be left while using the platform
- Some seating is provided for Access Fans, companions, friends, and family members when space permits. **(These have a 15 st. weight limit).**
- It is recommended that you bring your own folding chair in this area.

Accessible Toilets

Accessible toilets are available throughout the festival site, with additional accessible toilets located at each viewing platform for pre-booked Access Fans.

The accessible toilets located at our viewing platforms will be secured with a padlock. To access these facilities, you will need an Access or Facilities Wristband; these will be issued to you.

Please note that not **all accessible toilets require a wristband for access**. Many accessible toilets across the site can be accessed using a **RADAR Key**, or are not locked, and these facilities remain available to guests throughout the event.

If you're unsure where the nearest toilet is located, please ask a member of the team or refer to the [festival welfare map](#).

Changing Places Unit

There will be a **Mobiloo** HDU (high dependency unit) in The Music Arena, located at the toilet block next to the viewing platform. The unit includes a height-adjustable changing bench, a hoist and room for up to two PAs. This facility is designed for Accessible fans who need hoisting and extra care/support, or a clean environment for those who have stomas, etc. Slings **cannot** be provided, so we advise fans to bring their own should they be required.

There are also **Changing Places Toilets (HDU)** available within the **Silverstone Museum** and at the **KART Building in KidsFest**. Both facilities are equipped with **hoists** and additional accessibility features to support guests who require them. If you need assistance locating these facilities during the event, please speak to a member of staff or refer to the [festival welfare map](#).

Sensory Zone

Why Calm Spaces Matter at Festivals

Large festivals involve high levels of sound, visual activity and crowds. For some people this can become overwhelming. Calm and regulation spaces provide a predictable environment where visitors can step away briefly, reduce sensory input, and return to the event when they feel ready.

For 2026, Experia and Immersive Reality are expanding provision by bringing two specialist environments designed to support regulation, calm and sensory wellbeing across the site.



Mobile **Immersive Reality** Room – Neurodivergent Calm Space

A mobile immersive room will be available to support festival goers who may experience sensory overwhelm. Immersive Reality rooms use interactive projections to create calming visual environments such as oceans, forests, or gentle motion scenes. These environments help reduce stress responses by shifting attention and slowing sensory input.

Experia Sensory Trailer – De Escalation and Regulation

Experia will provide a dedicated sensory trailer designed as a structured regulation and de escalation space. Sensory environments use carefully controlled lighting, projection, vibration, and tactile equipment to support emotional regulation and sensory processing.

Both areas will be located in SpaFest

Medical & Welfare Services

The main **First Aid / Medical Centre** is located in The **Music Arena**, next to the accessible viewing platform.

Medication fridges are available for guests who need to store medication or specialist food that must be kept cool during the event. A fridge is available in the Medical Centre, and an additional fridge is available at the **Main Arena Viewing Platform** during its operating hours.

Please ensure that any medication brought onto site is in its **original packaging** has the **prescription label attached** and is placed in a Ziplock bag. Medication that is not clearly labelled may not be permitted into the venue.

Please note that any medication stored in these fridges is left **at the owner's risk**.

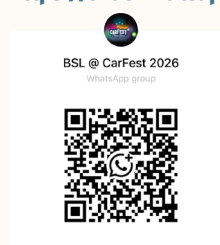
Access To Performances

Performance Interpreting will be providing a British Sign Language interpreting service from Friday to Sunday. They will be covering some of The Main Stage performances, Q&A sessions, and some Track events.

If you would like to use the BSL service, please ensure you request this on the CarFest Accessible Facilities Application Form. If required, you can also apply for a Personal Assistant (PA) pass.

BSL volunteers will be based at the Main Information Tent in The Music Arena between 10:00am and 6:00pm and will be available to provide support and information about the BSL service.

For any deaf customers, join the Performance Interpreting CarFest whatsapp group for regular updates regarding BSL service with daily BSL interpreted schedules. Scan the QR code below to join, or follow this link: <https://chat.whatsapp.com/GA7ldBlS7E9j4JV8BXquE?s=qt&p=i&ilr=2>



You can also download the Performance Interpreting APP for useful tools at the festival.

<https://apps.apple.com/app/id6760933712>

For any acts you would like to see BSL interpreted, please email: emmila.hawes@performanceinterpreting.co.uk

THE FESTIVAL DASH FUELLED BY SUBWAY

The Festival Dash fuelled by Subway is for everyone. Run, walk, wheel or be pushed around the track; fans of all ages and abilities are welcome to join the fun.

This year The Festival Dash has a brand new home, with a 3K route around the iconic Silverstone Circuit, the home of British Motorsport. Can't manage the full route? No problem. There are exit points around the circuit so you can go at your own pace and finish whenever you're ready. The Access team will be on hand to help.

Wheels are welcome! Pimp your ride, show us your moves and make some noise on the track. We have a limited number of spaces for electric wheelchairs and mobility scooters, so if you'd like to take part then simply login to your account and upgrade your booking. Once you have confirmed your entry please email access@carfest.org.



OPENING & CLOSING TIMES*

Thursday Night (The Big Early):

Accessible Camping ticket holders who have also purchased Big Early tickets can arrive Thursday as per the times below:

Live-in permit holders from 10am

Tented camping from 3pm

Big Early activities in the main campsite will start from 5pm through to 10pm.

Final campsite arrivals 10pm.

Friday

3-day camping arrivals can arrive from:

Live-in permit holders 7am

Tented camping from 7am

Event site opens at 10am and closes after the final performance ends, usually around 11pm.

Saturday & Sunday

Campsite car parks open from 7am.

Event site opens at 10am and closes after the final performance ends, usually around 11pm.

You may leave on Sunday night until **Midnight**.

Monday

All Campers are asked to leave the site by **1pm** on Monday.

*All times are subject to change and will be confirmed closer to show. Please visit the website at www.carfest.org/accessibility for updates.

FINALLY

If you have any questions or any specific requirements you think we could help with, please let us know as soon as possible. We look forward to seeing you soon and greeting you at our event!

**The CarFest Access Team wish you a very enjoyable festival.
Remember, we are here to help.**

